2017 Certified E-rate Management Professional Exam Study Guide

- Electronic Code of Federal Regulations, Title 47 -> Chapter I -> Subchapter B -> Part 54, specifically Subpart F – Universal Service Support For Schools and Libraries https://www.ecfr.gov/cgi-bin/text-idx?SID=0b578908d469047bb38f9c5338729d4d&mc=true&node=pt47.3.54&rgn=div5

- Federal Communications Commission, specifically the Wireline Competition Bureau https://www.fcc.gov/wireline-competition#block-menu-block-4

- Universal Service Administrative Company website for the Schools and Libraries program www.usac.org/SL

- USAC Weekly News Briefs http://usac.org/sl/tools/news-briefs/Default.aspx

- USAC Online Learning Library http://usac.org/sl/about/outreach/online-learning.aspx

- USAC Forms http://usac.org/sl/tools/forms/default.aspx

- FCC Orders and Appeals http://e-ratecentral.com/FCC/default.aspx

- E-rate Productivity Center (EPC) Knowledge Base Center https://portal.usac.org -> Records -> Knowledge Base Center